# > Your Library

After hosting the fabulous Money Smart for Kids and WaterWays museum-guality exhibits, Calvert Library was looking forward to the next big community-wide event when we had to close our doors due to the COVID-19 pandemic. The Board of Library Trustees and I are so proud of the dynamic and resilient response of Calvert Librarians, especially during the uncharted early challenges of the pandemic. Early Literacy Storytime Snippets were quickly produced and aired, Zoom was employed to work with our phone system so that we could continue to talk to customers and plans were put in place to implement curbside pick-up as soon as it was safe to do so. We expanded our virtual offerings for downloadable content and talked users through the process via phone and email. Although the pandemic affected our attendance and circulation numbers, it did not detract from our ability to inspire possibility and connect users to information, one another, and the world.

> Carrie Willson, Executive Director Carolyn McHugh, President, Board of Library Trustees

### Calvert Library by the Numbers

Events	Reference questions	Materials circulated	
1,770	229,136	885,026	
Event attendees	Computer uses	People through our doors	
39,395	44,992	322,841	

### Income

Grants

Conference

Development Library Services

State Library One MD One

WaterWays

Poetry & Art

Stories YES remainder

on the Road - MD

Staff

Book

MD Library Assoc. \$2,710

\$10,000

\$23,746

\$700

\$1,000

\$1,000

County	\$4,187,313
State	\$515,344
State retirement	\$415,675
Library Fines and Fees	\$30,124
Misc/other	\$28,405
Total Income	\$5,176,861

### **Expenses** Customer Service \$884,193 \$1,556,862 Research & Instruction \$572,198 Administration \$415,675 State retirement Materials \$409,346 \$840,503 Operating \$88,738 Capital Outlay \$5,176,861 Total Expenditures

### Calvert

Adult Children Inter-ge Prescho Teen

YouTube \*Not included numbers" figures

### People @ Calvert Library

- 6.251 hours
- rooms

### FY20 Board of Library Trustees

Carolyn McHugh, President Catherine Grasso, VP Kip At Lee, Secretary **Delores Brown** Ron Crupi Martha Grahame Jeffrey Lewis

### **Calvert Library Foundation**

Scott K. Deacon, President Ron Crupi, VP Betsy Deacon, Secretary Emily Gilcrest, Treasurer

### Friends of Calvert Library

Tamea Bowen,

Tamara Fowler

Kathleen Hammond

Treasurer

Patti At Lee

Martha Grahame, President Laura Allison, VP Edward Dorsey, Secretary

- Patti At Lee Kathryn Marsh Scott Russey
  - - Pat Hofmann Hilke Hoefer Joann Larkin Carolyn McHugh Kathleen O'Brien

- - Staff development • Professional
  - memberships & sponsorships
  - Volunteer & employee recognition

Library	Connects	
	# Events	Att
	572	11,
า	330	8,0
enerationa	۱ <b>48</b>	5,5
ol	733	13,
	87	850
e classes d in "by the	192	54

• 109 volunteers gave us • 15,339 active library users 4,241 groups used our meeting



The Foundation pledged \$145,000 toward the new Calvert Library Twin Beaches Branch.

The Friends gave Calvert Library \$42,638 for:

- Classes and events
- Funding for new mobile library
- Furniture/Shelving MLA/ALA
- Scholastic Books
- Book Page
- Library Card Holders
- Onesies

- Summer Reading Prizes
- Staff conference attendance
- Supplies for Children's Dept.

## **COVID-19** Timeline

3/16/20 Closed to walk-in visitors 3/16/20 Curbside pickup available 3/17/20 Closed for all but virtual service 6/22/20 Resumption of curbside service 3/16 - 6/30/2020 20% increase in unique digital users



# **New Services During COVID**

Virtual Storytime Snippets 6 days a week

Curbside service by online appointment/phone call

Grab bags offered as a mini-browsing experience

Phone and Zoom reference calls

Virtual events for all ages

Increased number of checkouts on OverDrive to 10 at a time and Hoopla to 8 per month

Book give-aways at food distribution sites

Additional digital resources like Ancestry.com available from home

## **Check Out Your Community**

1,126 passes were borrowed to Calvert County museums, parks and attractions with our Check Out Your Community initiative.

### Materials Available

Over 140,274 eBooks, eAudio, eMags, graphic novels, streaming movies & TV shows available for checkout.

215,768 physical items owned by Calvert Library: 173.656 books 17.872 audio units 24,042 videos 198 mobile hotspots, children's tablets, laptops & other equipment 359 subscriptions

### **#calvertREADS**

1,300 readers signed up for #CalvertREADS summer reading. Our goal was to read 1 MILLION minutes - we read 1,209,575! 170 children logged 23,925 books for 500 by FIVE Won a collection of books from Beanstack's/Penguin Random House National for the Winter Reading Challenge success!



tweens



### Research Circulation

on library premium digital resources.

# **Tech Training**

1,753 customers received technology training.

84,453 search sessions occurred

4.106 childcare, homebound, social services and community event locations were visited this year. That is approximately 33.868 customers!

Mobile Services

182,251 eBooks, eAudio, eMags, digital music, graphic novels, streaming movies & TV shows checked out

702,775 physical materials checked out: 191,992 books & magazines 178,734 videos & audio books

198 mobile hotspots, children's tablets, laptops & other equipment

3,665 borrowed from other MD and US libraries

6,881 lent to other libraries in MD and US

# Calvert Library FY20 Annual Report





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