

ANNUAL REPORT FY23



FROM THE DIRECTOR

As we reflect on the past year, we are delighted to report that our visitor door count, lending of materials, and event attendance have nearly returned to pre-pandemic levels, a testament to the resilience of our community.

In a recent Calvert County Government survey, we were honored that Calvert Library ranked as the most highly-valued public service among respondents. This recognition fuels our commitment to providing exceptional services, engaging events and maintaining a team of highly-trained, friendly staff.

A significant portion of my focus this year was directed to the new Twin Beaches Branch. This impressive facility, with its spectacular view of the Chesapeake Bay, will soon belong to you, the Calvert Community. We eagerly anticipate the grand opening in Spring 2024, made possible by the generous support of Calvert County and the State of MD's Library Capital Grant Program.

As we continue to work on our Steps to Anti-Racism goals, we implemented a new Customer Expectations Policy that minimizes subjectivity. We are also in the process of finalizing an equity lens to ensure intentional allocation of public resources to serve our entire community.

As we end this year, we express our gratitude for your continued support and look forward to another year of growth, learning and shared experiences.

Carrie Willson, Executive Director

BOARD OF LIBRARY TRUSTEES

Jeffrey Lewis, President
Ron Crupi, Vice President
Kip At Lee, Secretary

Doug Alves
Martha Grahame
Rachel Jones
Wilson Parran

CALVERT LIBRARY FOUNDATION

Scott K. Deacon, President
Scott Russey, Vice-President
Allison Hyde-Smart, Secretary
Emily Gilcrest, Treasurer

Renita Alexander
Patti At Lee
Betsy Deacon
Kathryn Marsh
Mel Powell

FRIENDS OF CALVERT LIBRARY

Laura Allison, President
Karen Eggert, Vice President
Patricia Hofmann, Secretary
Kathleen O'Brien, Treasurer

Patti At Lee
Tamea Bowen
Marcia Hammett

Hilke Hoefer
Joann Larkin
Carolyn McHugh



CALVERT LIBRARY BY THE NUMBERS

| EVENTS | REFERENCE QUESTIONS | MATERIALS CIRCULATED |
|-----------------|---------------------|------------------------|
| 2,206 | 309,094 | 957,847 |
| EVENT ATTENDEES | COMPUTER USES | PEOPLE IN THE BUILDING |
| 43,731 | 30,743 | 291,128 |

CALVERT LIBRARY CONNECTS

| | # Events | Attendance |
|------------------|----------|------------|
| Adult | 527 | 10,029 |
| Children | 296 | 9,212 |
| Preschool | 1,253 | 18,511 |
| Teen | 109 | 2,038 |
| General Audience | 21 | 1,553 |

PEOPLE @ CALVERT LIBRARY

99 volunteers gave us 4,371 hours of their time

31,532 cardholders

5,038 groups used our meeting rooms



#CALVERTREADS

Our goal was to read
2.3 MILLION minutes – we read 2,708,694 minutes!!!

2,021 readers signed up for
#calvertREADS summer reading.

335 children logged 33,465 books
for 500 by Five this year!



“I loved the connection to the community by way of the kick off party (which was FABULOUS) and the progress bar on the Beanstack app that showed how far along we were in the challenge. It spurred me on to read more to make my contribution as large as possible.”

-Amanda Y. (testimonial about calvertREADS summer reading challenge)

MATERIALS AVAILABLE



Over 141,263 eBooks, eAudio, eMags, graphic novels,
streaming movies & TV shows available for checkout



170,417 physical books



12,090 physical audio units



21,556 videos



215 mobile hotspots, children's tablets, laptops & other equipment



105 subscriptions

INCOME

| | |
|-----------------------|-------------|
| County | \$6,047,594 |
| State | \$577,824 |
| State Retirement | \$447,621 |
| Library Fees & Copies | \$18,764 |
| Misc/Other | \$9,395 |
| Library Bank Account | \$11,383 |
| Federal Grant | \$19,420 |
| Total Income | \$7,132,001 |

EXPENSES

| | |
|-------------------------|-------------|
| Customer Service | \$1,278,052 |
| Reference & Instruction | \$1,917,089 |
| Admin. & Operations | \$976,656 |
| Grant Funded Salaries | \$119,374 |
| Materials | \$390,147 |
| Operating | \$1,774,871 |
| Retirement | \$447,621 |
| Capital Outlay | \$197,388 |
| Library Bank Account | \$6,373 |
| Total Expenditures | \$7,107,571 |

RESEARCH

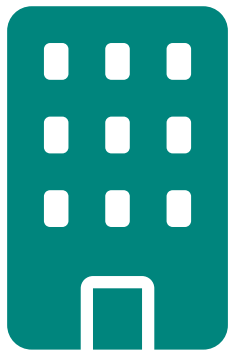
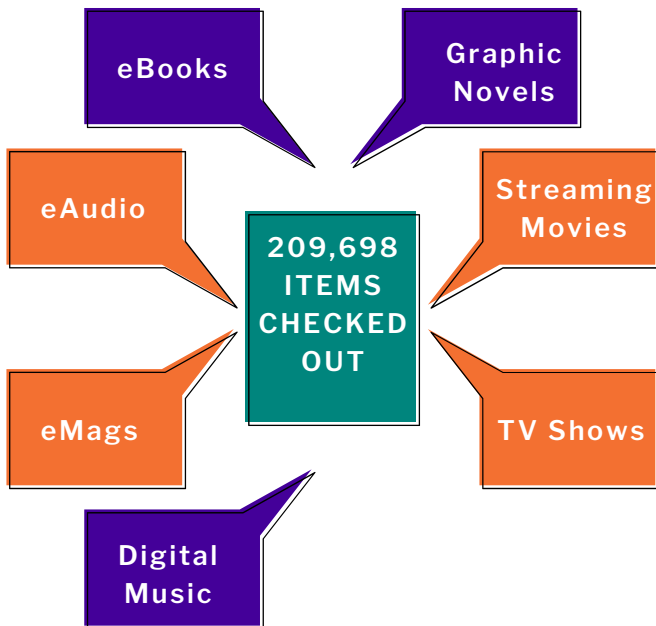
58,370 search sessions occurred on library premium digital resources.

Our customers have used these resources for everything from homework help, stress relief through learning a new hobby, finding their family genealogy, learning a new language and so much more!

MOBILE SERVICES

Calvert Library Mobile Services visited 1,269 childcare providers, homebound customers, neighborhoods, community partners and special event locations this year. That is approximately 28,396 customers!

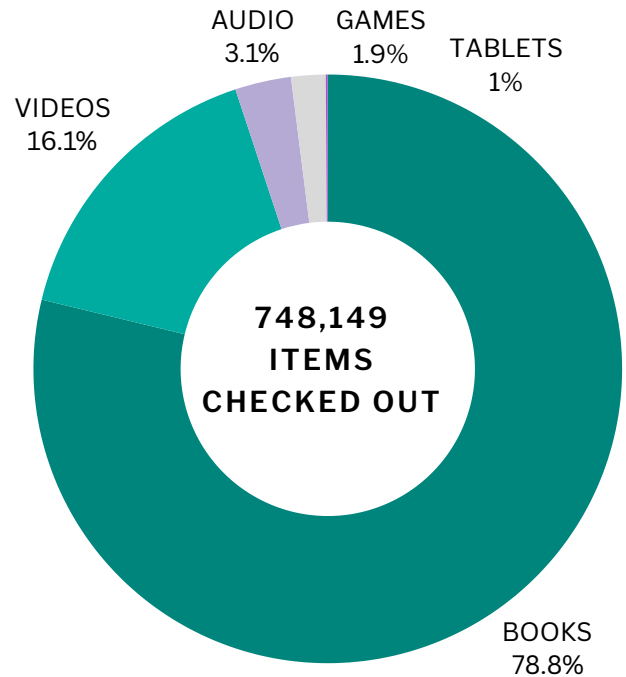
E-CIRCULATION



4,461 items borrowed from other MD and US libraries

6,042 items lent to other MD and US libraries

PHYSICAL ITEM CIRCULATION



Mobile Hotspots

Laptops

14,960 CHECKED OUT

Children's Tablets

Other Equipment

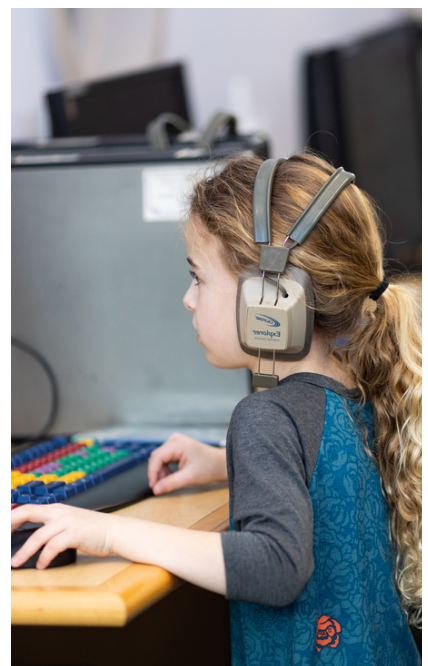
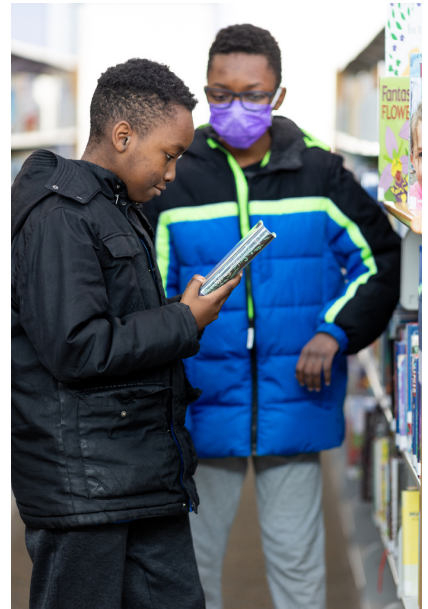
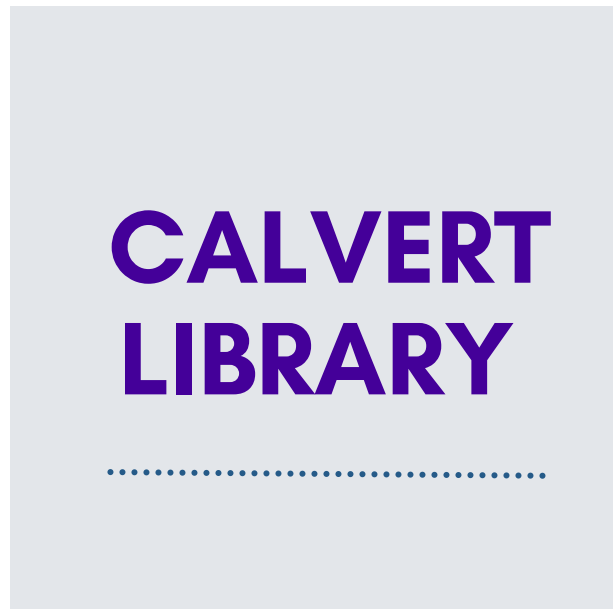
"I've been thrilled ever since I joined the Library after having moved to Calvert County. The discovery of Libby and the audiobook capacity has been such a boon, since my commute to west DC is over 90 miles." Customer via survey 10/11/2022

"My kids love coming to the library. There is always a great selection and friendly staff. Very interactive things for them to do!" Customer via survey 9/6/2022

"Librarians were very helpful and knowledgeable. I recently moved here from Long Island and needed help with name change and documents." Customer via survey 5/2/2023

CALVERT LIBRARY TWIN BEACHES BRANCH GROUNDBREAKING MAY 24, 2022





CALVERT LIBRARY LOCATIONS

Calvert Library Prince Frederick

850 Costley Way
Prince Frederick, MD 20678
(410) 535-0291
Branch Manager
Sarah Avant

Southern Branch

13920 HG Trueman Rd
PO Box 559
Solomons, MD 20688
(410) 326-5289
Branch Manager
Patti McConnell

Fairview Branch

8120 Southern Maryland Boulevard
Owings, MD 20736
(410) 257-2101
Branch Manager
Lisa Tassa

Twin Beaches Branch

3819 Harbor Road
Chesapeake Beach, MD 20732
(410) 257-2411
Branch Manager
Melissa Gray

Calvert Library Mobile Services

850 Costley Way
Prince Frederick, MD 20678
(410) 535-0291
Mobile Services Supervisor
Lisa Wieland

“Excellent resource in our backyard!
The staff is friendly and helpful, the
libraries are well stocked and are
complemented by interlibrary loan,
and the range of digital resources and
online courses is huge.”

Calvert Library customer

