

**ANNUAL
REPORT**

FY24



FROM THE DIRECTOR

What an exciting year it has been for Calvert Library! You read and listened to a lot as a community during the last fiscal year! For the first time since the pandemic, our circulation is back over 1,000,000! Your digital checkouts of music, e-audiobooks and e-books were up a whopping 62%!

We continued working on our Steps to Anti-Racism goals. Customer Expectations were revised to be clearer and less subjective. We rewrote our Equity Statement, instituted a Feedback Form process for staff and updated a number of Staff Handbook policies to remove subjectivity.

In April, we opened the new Twin Beaches Branch in North Beach, and the community's enthusiastic response has been overwhelming. On opening day alone, we welcomed 1,316 visitors, and in just three

months, we recorded 35,847 customer visits –3,000 more than in all of FY23. Our staff has efficiently created new library cards, averaging 500 per month. Spanning 18,000 square feet, the new library enhances community services with features such as 24/7 pick-up lockers, a fully equipped makerspace, a sound booth, a memory lab, over 25 public computers, versatile community gathering spaces, exhibit areas, an Imagination Station play area for toddlers and teen gaming station. This project showcases the power of collaboration between government, non-profit organizations and residents which has created something truly special. Here's to another year of building community at your public library!

Sincerely,
Carrie Willson, Executive Director

BOARD OF LIBRARY TRUSTEES

Rachel Jones, President
Ron Crupi, Vice President
Kip At Lee, Secretary

Doug Alves
Jeffrey Lewis
Reneè Liberatore
Wilson Parran

CALVERT LIBRARY FOUNDATION

Scott K. Deacon, President
Scott Russey, co-Vice President
Renita Alexander, co-Vice President
Allison Hyde-Smart, Secretary
Betsy Deacon, Treasurer

Patti At Lee
Eric Marsh
Kathryn Marsh
Mel Powell

FRIENDS OF CALVERT LIBRARY

Laura Allison, President
Karen Eggert, Vice President
Patricia Hofmann, Secretary
Kathleen O'Brien, Treasurer

Patti AtLee
Tamea Bowen
Martha Grahame
Marcia Hammett

Hilke Hoefler
Joann Larkin
Carolyn McHugh



CALVERT LIBRARY BY THE NUMBERS

EVENTS	REFERENCE QUESTIONS	MATERIALS CIRCULATED
2,421	242,548	1,040,757
EVENT ATTENDEES	COMPUTER USES	PEOPLE IN THE BUILDING
46,665	35,750	348,963

CALVERT LIBRARY CONNECTS

	# Events	Attendance
Adult	534	10,373
Children	289	7,426
Preschool	1,411	20,782
Teen	145	1,845
General Audience	42	6,239

PEOPLE @ CALVERT LIBRARY

89 volunteers gave us 4,584 hours of their time

34,057 cardholders

6,279 meeting room uses by groups



#CALVERTREADS

Our goal was to read
2.4 MILLION minutes – we read 3,104,575 minutes!!!

2,579 readers signed up for
#calvertREADS summer reading.

762 children logged 40,055 books for
500 by Five this year!

“It is a wonderful place that allows unlimited opportunity for the expansion of one's mind and imagination!” - Customer



MATERIALS AVAILABLE



Over 171,469 eBooks, eAudio, eMags, graphic novels, streaming movies & TV shows available for checkout



173,070 physical books



11,564 physical audio units



21,821 videos



235 mobile hotspots, children's tablets, laptops & other equipment



163 subscriptions



INCOME

County	\$6,632,030
State	\$618,270
State Retirement	\$454,592
Library Fees & Copies	\$28,260
Misc/other	\$15,167
Library Bank Account	\$7,637
Total Income	\$7,755,956

EXPENSES

Customer Service	\$1,472,253
Research & Instruction	\$2,208,379
Admin & Operations	\$974,690
Grant funded salaries	\$138,538
Materials	\$408,296
Operating	\$1,983,393
Retirement	\$454,592
Capital Outlay	\$108,178
Library Bank Acct	\$12,906
Total Expenditures	\$7,761,225

GRANTS

MD State Library Agency - Staff Development	\$19,400
MD Humanities One Maryland One Book	\$500
State Library Capital Grant	\$854,000

RESEARCH

81,486 search sessions occurred on library premium digital resources.

Our customers have used these resources for everything from homework help, learning a new hobby, finding their family genealogy, learning a new language and so much more!

TECHNOLOGY TRAINING

Calvert Librarians really enjoy helping our customers expand their knowledge of technology! Whether it's creating an email, assistance learning a new platform, learning social media to connect with others and not feel alone the library is here to help!

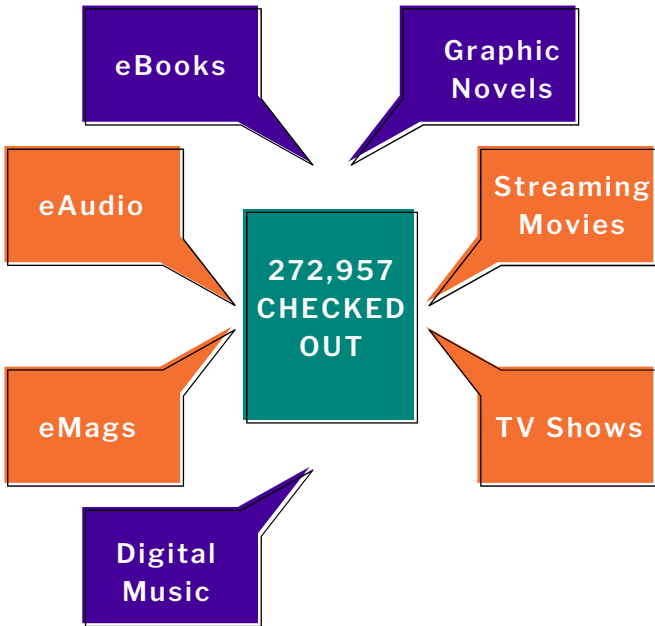
MOBILE SERVICES

Calvert Library Mobile Services visited 1,258 childcare providers, homebound customers, neighborhoods, community partners and special event locations this year.

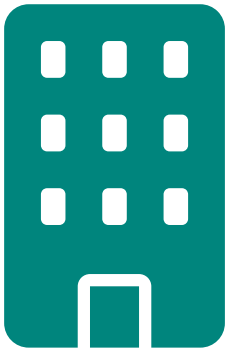
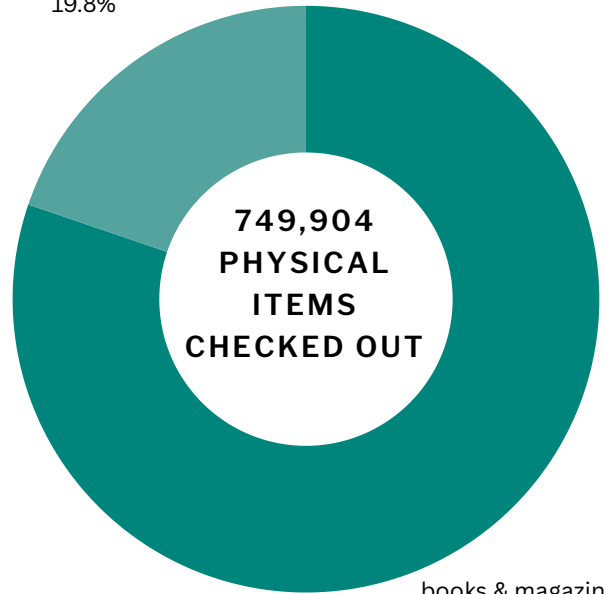
That is approximately 47,975 customers!



CIRCULATION

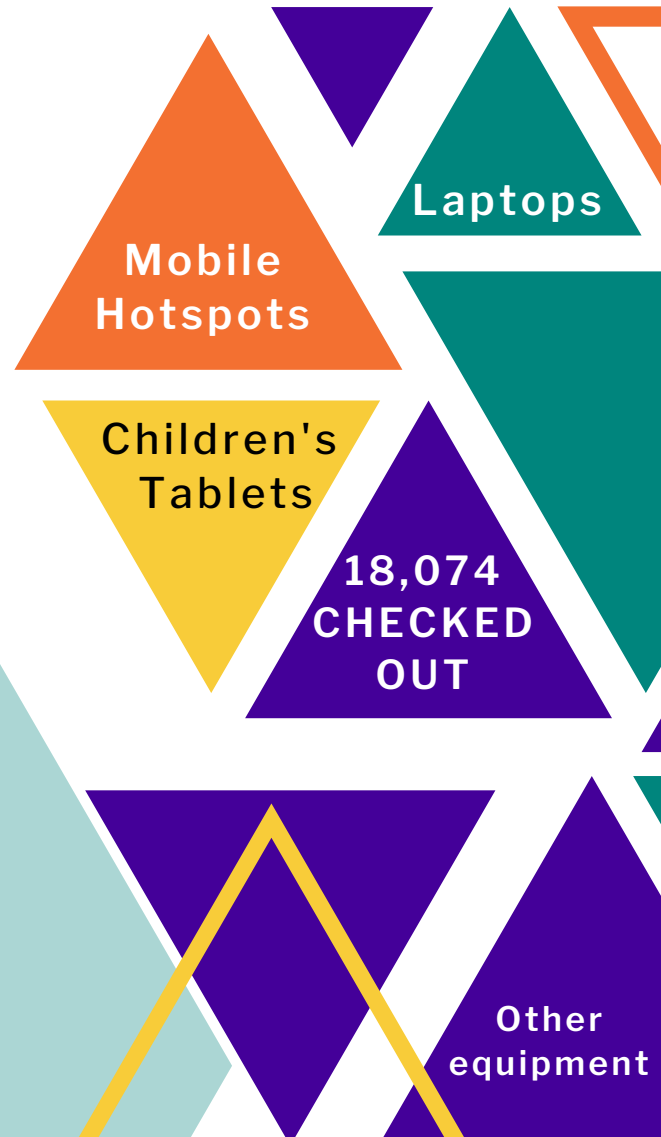


videos & audio books
19.8%



4,091 items borrowed from other MD and US libraries

5,977 items lent to other MD and US libraries



"I LOVE Calvert Library system! people are helpful and friendly, the libraries are cozy, bright, and beautiful, and there's always a great selection of books. i especially like the events the library does. my son loves going to tween Dungeons and Dragons, and I love the master gardener series. when my kids were little we went to story time and one time a neat intro of thai dancers.
- Customer

"Calvert libraries are the very best. And the librarians are the pride and joy of the county. In one my visits, the librarian told me about Freegal music, Kanopy and it's been a game changer!" - Customer

"The staff is outstanding! They are kind, uber helpful, well-versed in everything in the library, can quickly and efficiently FIND everything in the library, and they have the most joyful smiles and dispositions at ALL TIMES! They ALWAYS SMILE - genuinely - and have an uncanny ability to know where EVERYTHING is! They are also super-great at providing WIFI gear so people can have wifi in places where it's not currently available. THANKS, CALVERT LIBRARY BRANCHES - and most of all? THANKS, LIBRARY STAFF! :-)" - Customer



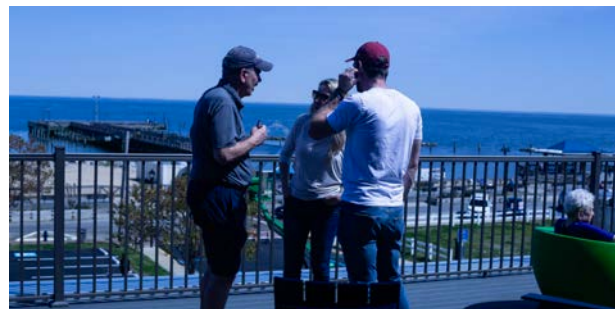
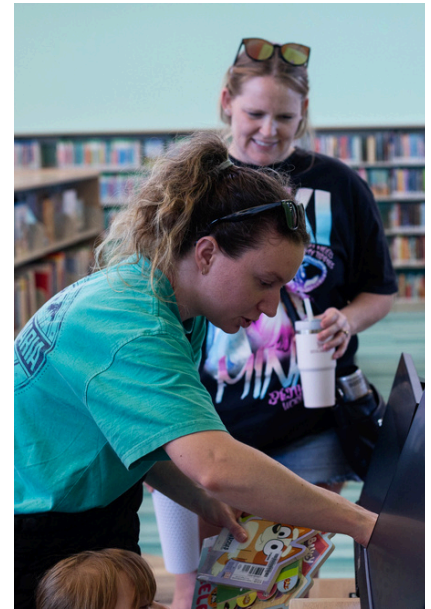
CALVERT LIBRARY TWIN BEACHES BRANCH

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April 16, 2024

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GRAND OPENING



**Twin's Opening Numbers
April 16 - June 30, 2024**

Visitors: 35, 847

New Library Cards: 1,513

Computer uses: 3,008

Physical Material Circulation:
49,333

Room reservations: 642

“This new, beautiful library has everything! It's easy to find items and the people working there are always available to help. The 3rd floor, dedicated to children is spectacular and the rooms available for meetings and even podcasting! The best thing to happen to Calvert County!” - customer

CALVERT LIBRARY LOCATIONS

Calvert Library Prince Frederick

850 Costley Way
Prince Frederick, MD 20678
(410) 535-0291
Branch Manager
Sarah Avant

Fairview Branch

8120 Southern Maryland Boulevard
Owings, MD 20736
(410) 257-2101
Branch Manager
Lisa Tassa

Calvert Library Mobile Services

850 Costley Way
Prince Frederick, MD 20678
(410) 535-0291
Mobile Services Supervisor
Lisa Wieland

“I have not heard any library provide so many services for children and adults. The media services are super. The resources are plenty. The librarians are friendly. Calvert libraries provide community outreach programs that help people in need, such as reading classes for pre-school kids, teens drug prevention, etc..Calvert library is the best library.”

- Customer

Southern Branch

13920 HG Trueman Rd
PO Box 559
Solomons, MD 20688
(410) 326-5289
Branch Manager
Meg Faller

Twin Beaches Branch

4100 5th St,
North Beach, MD 20714
(410) 257-2411
Branch Manager
Melissa Gray

